Traveling healthcare company maintains password security whether remote or in the office

⚠ Challenge

This healthcare organization had a lot of company logins that needed to be utilized by multiple staff members. In order to manage these credentials, they were relying on a spreadsheet to share their passwords. With this method, they were frequently inconvenienced as passwords were not updated and employees complained about outdated passwords. They were also concerned about the overall security of the accounts that they were sharing.

In addition, as this healthcare company deals with sensitive and private information, they wanted visibility into what each employee had access to in order to maintain compliance. The company gets audited by the joint commission, and they were looking for a solution to provide them visibility into employee's access.

⚙ Solution

LastPass allowed this healthcare company to secure credentials in one place for the whole company. With LastPass, this company has gained the ability to securely share credentials across multiple teams, replacing the need for a spreadsheet or from the inconvenience of outdated passwords. This also provides the company insight into which employees have access to each credential, allowing them to follow compliance guidelines.

LastPass also allows this company to quickly add or remove access for employees. When employees start at the company, LastPass allows the company to quickly provide the access required to start their jobs. Alternatively, when there is turnover, the company can remove access for that user from any location.

📊 Results

- When moving to a remote work environment, this company was able to maintain normal business operations through LastPass. With LastPass, all their employees had secure access to their credentials, no matter where they were located.

- LastPass allows them to scale their business in an efficient manner. As this company grows, they've been able to streamline their IT onboarding with LastPass, saving the IT team valuable time.

- Employees have a method to securely share credentials across the organization. This has helped productivity when an employee needs to be out-of-the-office for a period and a co-worker needs to cover their work.

Healthcare organization that provides travel nursing solutions

"LastPass allows our employees to seamlessly and securely access their information from any location. Whether in a remote work environment or in the office, LastPass ensures our teams remain productive through sharing and accessing credentials, while allowing us to prioritize security to protect sensitive information."
- IT Coordinator

Employees: 100