

SOLUTION OVERVIEW

LastPass Business Services

Support tailored to your business needs, to accelerate your success



You've invested in a password manager to enhance your organization's security posture. And now, it's time to put this tool into practice to start earning a return on your investment. Sometimes, all it takes is a few tips and tricks to get started, or a quick chat with an expert to set yourself up for success.

Complimentary Services

Every LastPass customer has access to LastPass University for self-paced learning, live admin and end-user trainings, a comprehensive knowledge base, LastPass community, and complimentary access to our 24x7 technical and billing support team.

For qualifying packages, customers receive additional complimentary support to aid you in deploying LastPass to your employees and help drive adoption and utilization across your organization. Each customer use case is private and unique. After a welcome and discovery call, LastPass will document your desired business outcomes and help you create a plan to achieve them - the start of partnership that will last the term of your contract.

Add-On Services

All LastPass customers can purchase hourly training, consultations, or VIP support packages to help you achieve your security goals, accelerate project timelines, and get the most out of your LastPass account. Whether you are just getting started with LastPass or have a specific use case, there is a LastPass Business Service for you.

LastPass Business Service offerings are available in increments of 2, 4, 6, 8, 16, 30, or 45 hours with the exception of VIP Support and comes with a pre-sales consultation to review implementation requirements, resources and timing.

Training

Training Services are best suited for smaller deployments that require lightweight training or for current LastPass users to ensure best practices are being implemented.

Technical Consultation

Technical Consultations are recommended for larger, more technical configurations that are typical of enterprise-sized businesses.

VIP Support

VIP Support grants access to our most experienced and technical support staff, 24/7/365. Recommended for global customers who require around-the-clock support.

Contact a LastPass representative to discuss which package is right for you

Get in Touch